

Home – Telemarketer

Description

About Allegro:

Allegro Response Teleservices has been successfully operating in Hermosillo, Sonora, Mexico for over 10 years. Allegro's passionate attention to customer satisfaction has driven their clients' success, and subsequently their own. Their latest venture is Allegro Response Teleservices, with Spanish and bilingual call center services focused on direct response campaigns for the U.S. Hispanic consumer.

About the role:

We are looking for talented, self-motivated, responsible and reliable customer service representatives who can manage to service our clients with a professional yet friendly attitude. The ideal candidate is someone who enjoys connecting with people and has a passion for helping others.

Responsibilities

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- Provide excellent customer service on each and every call.
- Assure customers get their issues solved completely (One call resolution).
- Read and fully understand training material when new products come up.
- Upselling products when items picked by the customers pair with other items or work as complements.
- Payment processing.
- Order entry.

Qualifications

- **Location & commitments:**
 - Permanent full-time employment.
 - Monday – Friday from 7am to 5pm MT time.
 - Overtime may be required.
 - WFH available for those who qualify.

Job Benefits Must have schedule availability.

- **Excellent pay** – \$18.00 base-appt (not based on sales or results), commissions available based on performance. Paid weekly.
- **Solid training** – we teach our reps how to do well in this role *before* they start, and offer continued support and additional training as time goes on.
- **Flexible scheduling** – we help our reps create a schedule that works for them. Some work as much as possible while others choose to be super part time around other commitments such as online classes, other jobs, or family commitments.

Hiring organization

Allegro

Employment Type

Contractor

Beginning of employment

April 1st

Duration of employment

Based on Experience

Industry

Telecommunications

Job Location

Tijuana , B.C., Mexico

Remote work from: Baja California

Working Hours

Part Time

Base Salary

\$ 30 - \$ 50

Date posted

March 19, 2021

Valid through

13.05.2021

- **Choice of location** – most interviews and trainings take place online through virtual interviews and training, reps can conveniently work from home.

Contacts

Contact us to apply

If you'd like to apply for this role, please contact our recruitment team at jobs@sample.com. Attach your resume and tell us why you would be a great fit for our project!